



Facilities Management



Operations



Maintenance



Cleaning

COMPANY PROFILE

Company Profile

Integrated operations, maintenance, cleaning, workforce supply and facilities management solutions for the public and private sectors across the Kingdom of Saudi Arabia.

CEO Message



At Bin Aoun Operational Co. we believe that excellence in operations, maintenance and facilities management begins with a commitment to the highest standards of quality and professionalism in every project we undertake.

Over years of work we have focused on building a qualified field team and long-term partnerships with our clients, founded on trust, transparency and keeping our promises — until we became the trusted choice for a number of governmental, educational, healthcare and commercial entities.

Our vision is to be the first partner of success in the operations and maintenance sector in the Kingdom, and we promise to keep investing in our people and our solutions to deliver a service worthy of your trust.

Abdulahman Al-Mutairi

Chief Executive Officer — Bin Aoun Operational Co.



Quality



Commitment



Transparency



Safety



Your partner in operations, maintenance & facilities management

About Us

Bin Aoun Operational Co. is a Saudi company headquartered in the city of Unaizah, Al-Qassim region, specialised in delivering integrated solutions for operations, maintenance, cleaning, workforce supply and facilities management, serving both the public and private sectors across the Kingdom.

5

Core service lines

95%+

Contract renewal rate

350+

Qualified field staff

20+

Entities served

We rely on a qualified field team and practical experience serving multiple sectors, with a commitment to quality and occupational-safety standards and structured work systems and periodic reporting that ensure facility readiness and consistent service all year round. We strive to be the closest operational partner to our clients — understanding their facilities, responding quickly and professionally, preserving their assets and raising operating efficiency at the lowest cost and highest possible quality.



Quality & Safety

Commitment to quality, health and occupational-safety standards at every work site.



Wide Coverage

We serve client facilities across the Kingdom with flexible team sizing.



Trusted Experience

Years of field work and ongoing partnerships with public and private entities.

Vision, Mission & Values



Our Vision

To be the first partner of success in the operations, maintenance and facilities management sector in the Kingdom of Saudi Arabia.



Our Mission

To deliver integrated, reliable operational solutions with qualified people and professional work systems that raise the readiness of our clients' facilities and preserve their assets.

Our Values



Quality



Commitment



Transparency



Safety



Professionalism



Partnership

We translate these values into daily practice on the ground: standard operating procedures, continuous staff training, transparent periodic performance reports, and strict adherence to occupational health and safety standards at every site.



Values we live at every work site

Our Services

Integrated Operational Services



01

Operations

Operating governmental and private buildings and facilities with trained staff and standard operating procedures that ensure service continuity.



02

Maintenance

Preventive and corrective maintenance for electromechanical and civil systems, with rapid fault response and teams ready around the clock.



03

Cleaning

Professional facility cleaning with the latest equipment and safe, approved materials, following regular schedules and programmes.



04

Workforce Supply

Providing qualified, trained labour across various specialisations under flexible contracts suited to the facility's needs and workload.



05

Facilities Management

Comprehensive facilities management bringing operations, maintenance and support services under one umbrella, with performance reports and KPIs that ensure the highest efficiency of our clients' assets.

Our Approach

We follow a clear methodology in every project that guarantees execution quality and service continuity — from the first site survey through to periodic reporting and continuous improvement.



01

Study & Assessment

We survey the site, analyse requirements and define the scope of work and the required performance indicators.



02

Planning & Mobilization

We set an operations and maintenance plan and mobilise the right people, resources and work schedules.



03

Execution

We carry out the work with standard procedures, qualified teams and strict adherence to safety standards.



04

Monitoring & Improvement

We monitor performance, provide transparent periodic reports and continuously improve service quality.

Quality & Safety

We place quality and the safety of our teams and clients at the heart of our work, and we adhere to best practices and procedures at every site we operate or maintain.



Standard Operating Procedures

Unified work manuals and procedures that ensure consistent, high-quality performance.



Continuous Safety Training

Qualifying our people on occupational health and safety standards.



Approved Materials & Equipment

Using safe materials and equipment that comply with specifications.



Quality Control & Reporting

Performance indicators and periodic reports to monitor service quality.



Emergency & Response Plans

Readiness to handle emergencies and minimise downtime.



Regulatory Compliance

Adherence to labour systems and statutory requirements in the Kingdom.



The safety of our teams and clients is a non-negotiable priority.

Saudization & Local Content

At Bin Aoun Operational Co. we believe supporting the national economy is a responsibility, not an option. We are keen to localise jobs, qualify Saudi talent and maximise local content in our services and supply chains, contributing to the goals of the Kingdom's Vision 2030.



Job Localization

Creating real job opportunities for national talent across various specialisations.



Workforce Training & Development

Training and development programmes that raise the efficiency and readiness of Saudi staff.



Maximizing Local Content

Priority for local products and services within our supply chains.



Vision 2030 Alignment

Contributing to national localisation and economic-development targets.



We contribute to Vision 2030 through Saudization and local content.

Sectors We Serve

We serve a select group of entities in the public and private sectors across different facility types, tailoring our operational solutions to each sector's requirements.



Government Sector

Ministries, buildings and government departments



Education Sector

Universities, schools and institutes



Healthcare Sector

Hospitals, centres and medical complexes



Commercial Sector

Malls, towers and commercial facilities



Industrial Sector

Factories and industrial facilities



Logistics Sector

Warehouses and distribution centres

The flexibility of our operating model enables us to serve both short and long-term operations and maintenance contracts, with field teams that can scale according to project size and requirements.

شركة بن عون التشغيلية
— BIN AOUN OPERATIONAL CO. —

Why Bin Aoun



01

Qualified Teams

A trained, disciplined field team we invest in developing continuously.



02

Quality & Safety Commitment

Standard procedures and occupational health and safety standards at every site.



03

Rapid Response

Ready teams and emergency plans that reduce downtime and ensure continuity.



04

Transparent Reporting

Performance indicators and regular reports that give our clients a clear view of the service.



05

Integrated Solutions

Operations, maintenance, cleaning, workforce and facilities management from a single provider.



06

Long-Term Partnerships

A high contract-renewal rate reflecting our clients' satisfaction and lasting trust.

6

Sectors served

95%+

Contract renewal

350+

Field staff

20+

Entities served

Our Clients

We are proud of the trust of a select group of entities in the public and private sectors who chose Bin Aoun Operational Co. as a partner to operate, maintain and manage their facilities.

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Working with Bin Aoun Operational Co. was directly reflected in the readiness of our facilities and the consistency of maintenance — rapid response, clear commitment to periodic reports, and a disciplined field team.

Client in the government sector

Al-Qassim Region — Kingdom of Saudi Arabia

Entities We Serve



Our Clients

Entities We Serve

المطاحن الحديثة
MODERN MILLS



Nafcel
Excellence In Ends

Saudi Can Company
Founded in 1979

wafra
INTERNATIONAL
شركة وافرة الدولية للتصنيع الغذائية

WARED LOGISTICS

FLEX PACK
MEMBER OF ENPI GROUP

ALLIED
CONTRACTING CATERING

جلورك

GULF LAMAR
لامار الخليجية

INTERCONTINENTAL

المراعي
Almarai

Rite Group

القحطاني للمطبات
ALQAHTANI BEVERAGES

فال السعودية
SAUDI FAL

شركة الخليج الغربية للاستيراد المحدودة
GULFWEST COMPANY LIMITED
1996

Batterjee
Pharma

Fine
Solutions

bravo
تلفزيون خليج البحرين

باريس غاليري
Paris Gallery

Ayan Adiyen Co. Ltd.

elham

ATHEEB
GROUP
مجموعة عثير

Get In Touch

We Are Here to Serve You



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Thank you for your trust

Your partner in operations, maintenance & facilities management